

SUMMARY
Paratransit Board Meeting
May 20, 2019

The following Directors were present: Jill Faust, Anna Fontus, Steve Hansen, Pat Hume, Alice Kimble, Scott Leventon, Stephanie Nguyen, Vidhu Shekhar along with CEO, Tiffani Fink.

Announcements

None

The following Items were approved on the Consent Calendar:

- Minutes of the April 18, 2019 Board of Directors Meeting.

Public Comment:

- Mike Barnbaum shared feedback from community members regarding SacRT becoming the service provider for eTran effective July 1, 2019. He expressed that he and other local riders are excited for this development and are hopeful the transition goes smoothly. He advised that many current riders are asking him if direct ADA service will resume between Sacramento and Elk Grove on July 1st and passed this question along to the Board. Director Hume replied that they are still working out the details on the Elk Grove agreement and information will be made available as soon as they have it.
- Jaci (*pronounced "Jackie"*) Tatro spoke of her negative experiences with Yellow Cab, especially in regards to her service dog, Cooper. She expressed that Yellow Cab drivers are frequently ignorant of laws pertaining to service animals. She states she has experienced service refusals, poor attitudes and insinuations that her dog is not a service dog because of the breed. In addition, she noted incidences of cab drivers mishandling her personal property and ignoring traffic laws. She asks that Paratransit provide proper training of not only their employees but of Yellow Cab drivers as well. Tiffani Fink thanked Jaci for her feedback, and noted that Paratransit, Inc. is looking at refresher training for the cab companies we work with. She also advised Jaci to contact Kathy Sachen with any information on issues that occur on cabs as video of any incidents can be pulled.
- Jeff Tardiguila suggested that it would be beneficial to have a joint SacRT/ Paratransit, Inc. Board meeting, especially given all that is going on with Folsom Dial A Ride, SacRT Forward and Elk Grove. He also expressed appreciation to the Paratransit, Inc. Board for their responsiveness.

Staff Reports:

A. CEO Fink highlighted the following in her CEO report:

- The Board will be adding a 9th member, Molly Nugent, of WEAVE.
- Paratransit's team for the Rodeo did very well at state. Many Paratransit Inc. staff attended and worked the Rodeo this year.
- Ms. Fink attended the Metro Chamber Capitol to Capitol trip as part of the Leadership Team for Transportation. The team brought to DC two (2) policy papers focused on funding and policy priorities as well as a new infrastructure package. She also touched on congressional interest in issues around planning and funding evacuation routes as well as the new [Enhancing the Strength and Capacity of America's Primary Evacuation Routes \(ESCAPE\) Act](#) introduced by John Garamendi's office.

- Detailed concerns with reduced vehicle emissions standards that could result in air-quality non-attainment. Paratransit, Inc. is watching closely as this affects transit as a whole.
 - Ms. Fink expressed appreciation to exiting board member Mary Steiner for her service and dedication.
- B.** Ms. Fink advised, provided anticipated TDA Article 4.5 funding is ratified as expected, Paratransit Inc. is prepared to extend the CTSA boundary as well as non-ADA service into the City of Folsom. This is tentatively scheduled for July 1, 2019. Non-ADA trips would be provided to those already certified ADA Paratransit eligible through SacRT. Mike Barnbaum commented that he thinks this is something really attractive for the City of Folsom and he wants to thank SacRT and the City of Folsom for approving the full annexation that allowed this to be possible. He expressed hope this will occur in Elk Grove as well in the future.
- C.** The Financial Report highlighted the following:
- In the rolling year trips provided decreased by 4.5%, with CTSA trips down by 5.4% and Demand Response (DR) trips down by 3.4%.
 - Year-To-Date trips provided decreased by 3.4%, with DR trips decreasing by 2.4% and CTSA trips decreasing by 4.2%.
 - Overall YTD cost per trip provided increased by 9.4% from FY18, with CTSA cost per trip increasing by 4.5% and DR cost per trip increasing by 8.8% over the prior year.
 - Fare recovery ratio decreased by 1.3% from FY18 to 10.7% and remains above their goal of 10% and higher than the TDA-required minimum of 5%.

Action Items/ Discussion

Adoption of Resolution No. 4-19

Authorizing the Chief Executive Officer (CEO) to submit the Transportation Development ACT(TDA) Claim for Fiscal Year 2019-2020. Authorize submittal of subsequent claims if funding revisions are issued, and expand the Non-ADA service boundary to include the City of Folsom effective July 1, 2019.

Ms. Fink commented this is a standard annual TDA claim used to fund above-and-beyond service not covered by SacRT. This year, Paratransit, Inc. has asked to be able to amend the claim as funding changes and the claim currently includes an amendment for an extra \$100,000 for FY19.

Discussion: Mike Barnbaum commented that being able to secure the TDA funds to provide regional trips will be a really good thing. He feels that limiting non-ADA trips to those who are currently ADA eligible will help with consistency in the application process, while allowing local Folsom riders to retain Dial-A-Ride service. Mr. Barnbaum referenced SacRT Forward and its solution for consistency and stated he would be happy to move this resolution.

Consideration to receive Public Comment on the Non-ADA Late Cancel/No-Show Policy and set date for Public Hearing June 17, 2019.

The Late Cancel/No Show policy was presented by Ms. Fink, who advised that this policy mirrors the SacRT Late Cancel/No Show policy which is currently posted for public comment and is slated to be effective July 1st 2019. Paratransit, Inc. has removed ADA terminology but the framework is the same as SacRT's policy. Staff recommends that the 21 day Public Comment Period be opened and that a Public Hearing be set for consideration of adoption on June 17, 2019. The motion to set the Public Hearing was carried unanimously.

Discussion: Jeff Tardiguila asked that the Board define “non-ADA” ride for its newest members. Mr. Tardiguila also commented that the Folsom Rodeo is a very large event in July and that it will be beneficial if non-ADA service is available July 1st, 2019.

Director Hume explained ADA vs. non-ADA service to the Board. ADA service is provided within ¾ mile of fixed bus routes and/or light rail stations during the time those routes operate. Non-ADA service is the service provided outside of these parameters.

Overview and Release of Draft FY 19/20 Operating and Capital Budget

Ms. Fink presented an overview of the draft FY 2019/2020 Budget, which was provided to each Board member and is available on Paratransit, Inc.’s website for review. Ms. Fink touched on the following key points.

- Ms. Fink noted that the Chief Administrative Officer position is frozen for Paratransit, Inc. for FY 2019/2020.
- Implementation of Boston Pathway Review for the Massachusetts Bay Transportation Authority (MBTA). Pathway Review provides a Transit Accessibility Evaluator to assess the path of travel for a rider with a barrier condition for ADA paratransit eligibility. This process has been shown to be effective in other locations to assist in enforcing trip-by-trip eligibility.
- Paratransit, Inc. provides eligibility determination and travel training for San Joaquin County RTD. As of Fall 2018 the program was expanded out to Escalon, Lodi, Manteca and Tracy.
- Destinations Mobility rentals continue to increase. This is a very popular program.

Board Comments/Reports/Future Agenda Items

- Ms. Fink advised that in June she will be bringing an item to the Board regarding CTSA moving into a jobs hybrid, helping to provide services and vehicles for jobs programs.
- Prior to closed session, it was noted that the SacRT Board meeting information was incorrect on the Agenda. The SacRT Board meeting is Monday June 10th at 5:30 p.m.
- The new Board members, Alice Kimble and Vidhu Shekhar introduced themselves.

Closed Session:

Conference Labor Negotiators. Unrepresented Employees: Various Positions
Agency Representative: Tiffani Fink

Open Session Reconvened:

There was nothing to report.

Meeting concluded at 7:23 p.m.